

SUPERHOG

In the rare event a guest gets hurt or if a guest damages your place or belongings during a stay and doesn't reimburse you, you will be covered for property damage and liability protection.



Automatically applies to hosts globally



Protects hosts from check-in to check-out



Unmatched in the travel industry

What's protected?



SUPERHOG's Guarantee may protect

- Damage to your place caused by guests
- Damage to your belongings caused by guests
- Your legal responsibility for bodily injury to guests
- Your legal responsibility for damage to common areas, like building entrance halls and neighbouring properties, caused by guests



SUPERHOG's Guarantee doesn't protect

- Theft of cash and securities
- Wear and tear
- Loss of income
- If you don't have insurance for your home in place

Host with confidence



Toolkit
Remote check-in
ID control
Screening
Fraud
Payment authorisation



Support
If something happens to you, or your property, or your guests, our team is standing by.



Trust
If there is damage, this can help.

We're committed to providing the safest and most trustworthy community around the world, no matter which OTA you decide to use

How to make a reimbursement request

1. Gather evidence of damage
This may include photos, videos, estimates, and/or receipts.

2. Contact your guest
Request reimbursement within 10 days of checkout or before your next guest checks in, whichever is earlier.

3. SUPERHOG steps in
If the guest is unwilling to pay the full amount, SUPERHOG may step in under our guarantee.